



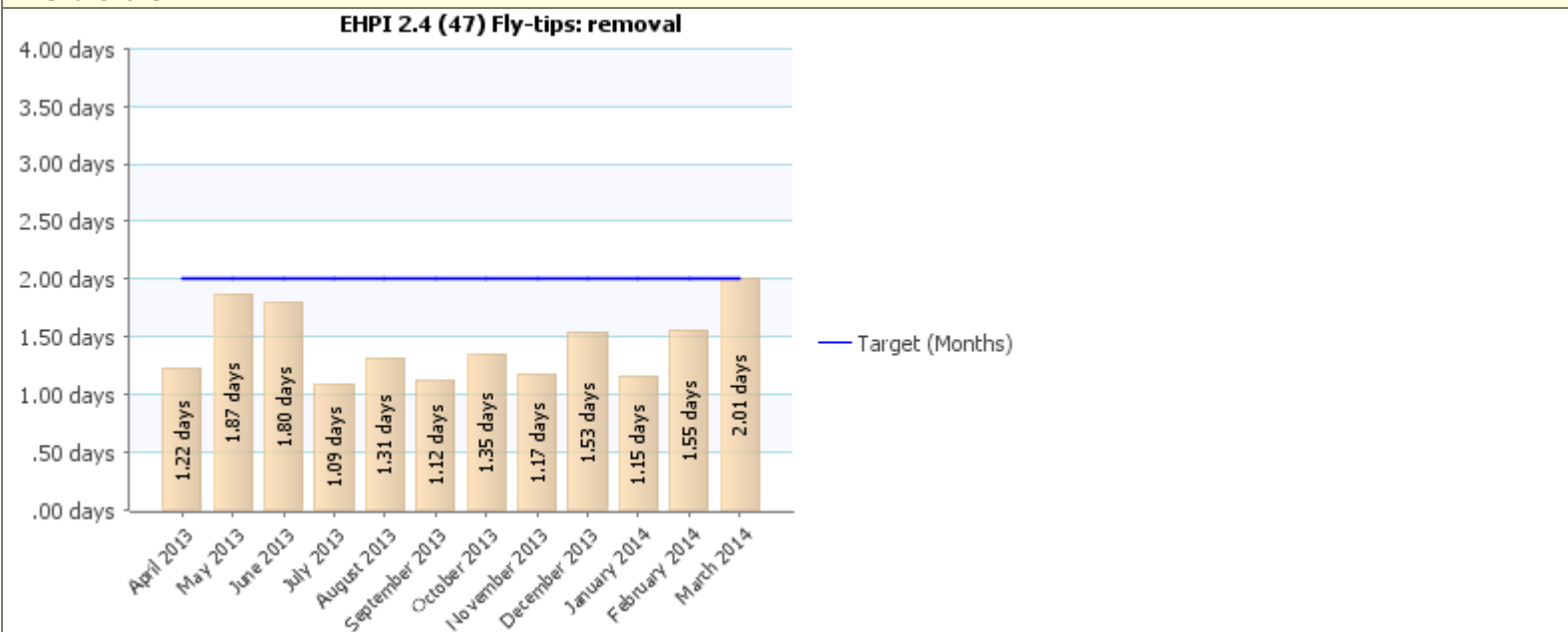
January to March Environment Scrutiny Corporate Healthcheck 2013/14

Traffic Light Green
Corporate priority Place

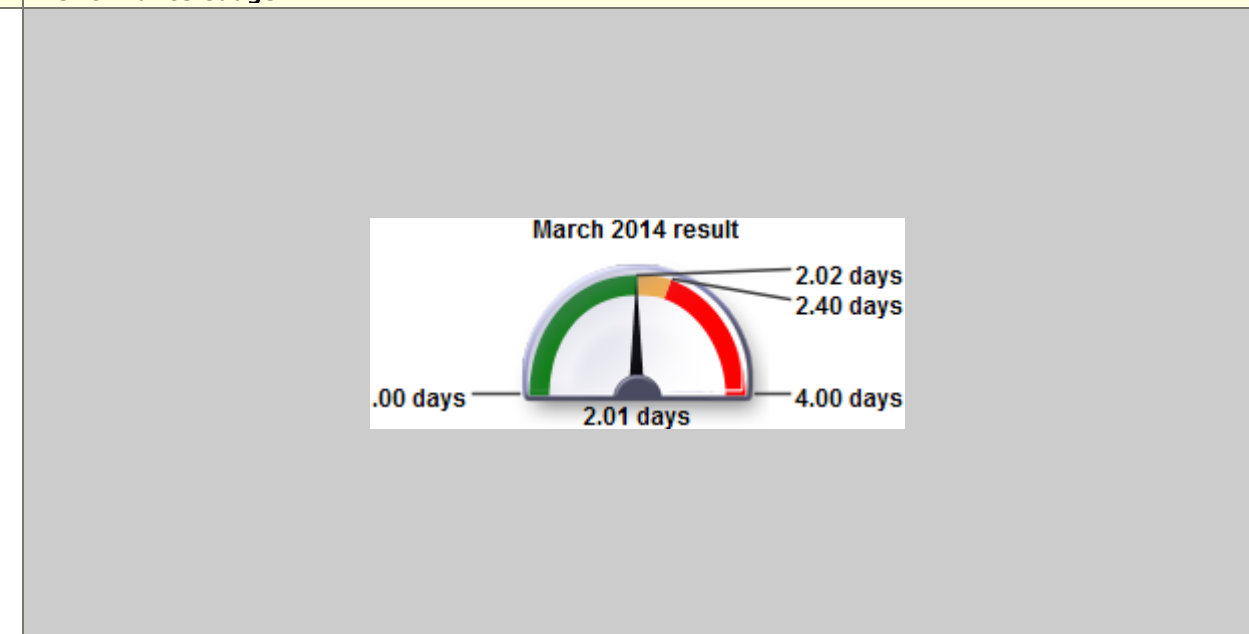
Environmental Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 2.4 (47)	Fly-tips: removal		2.01 days	2.00 days		Performance was not as strong in March due to the nature of some of the material requiring specialist removal, but the contractor could not reach them along bridle paths until the ground had dried out enough in the early days of the month.	None

Trend Chart



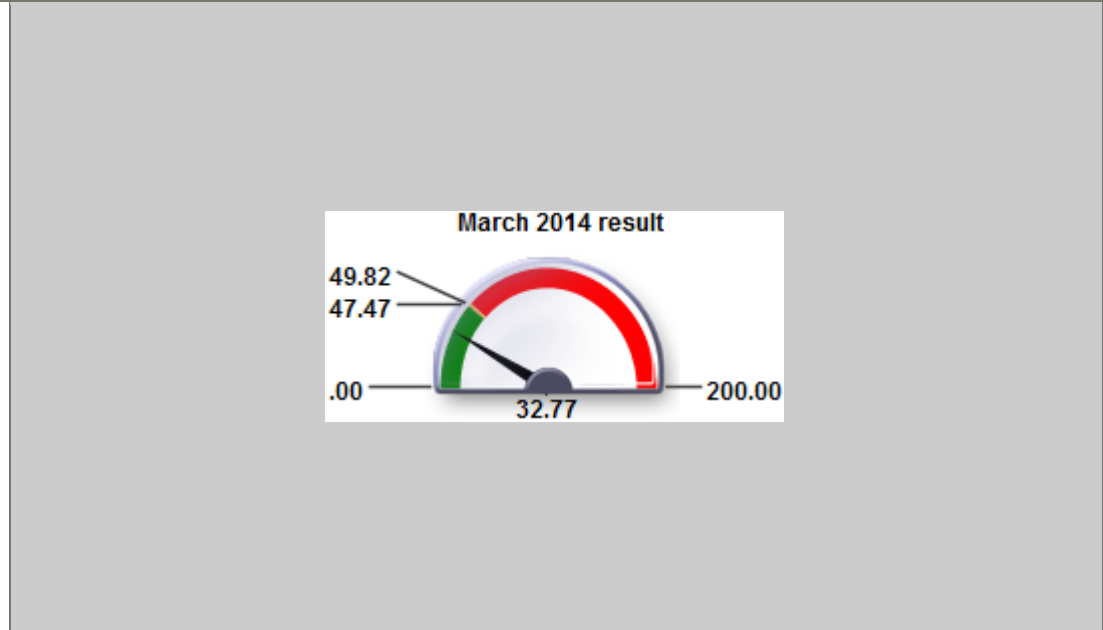
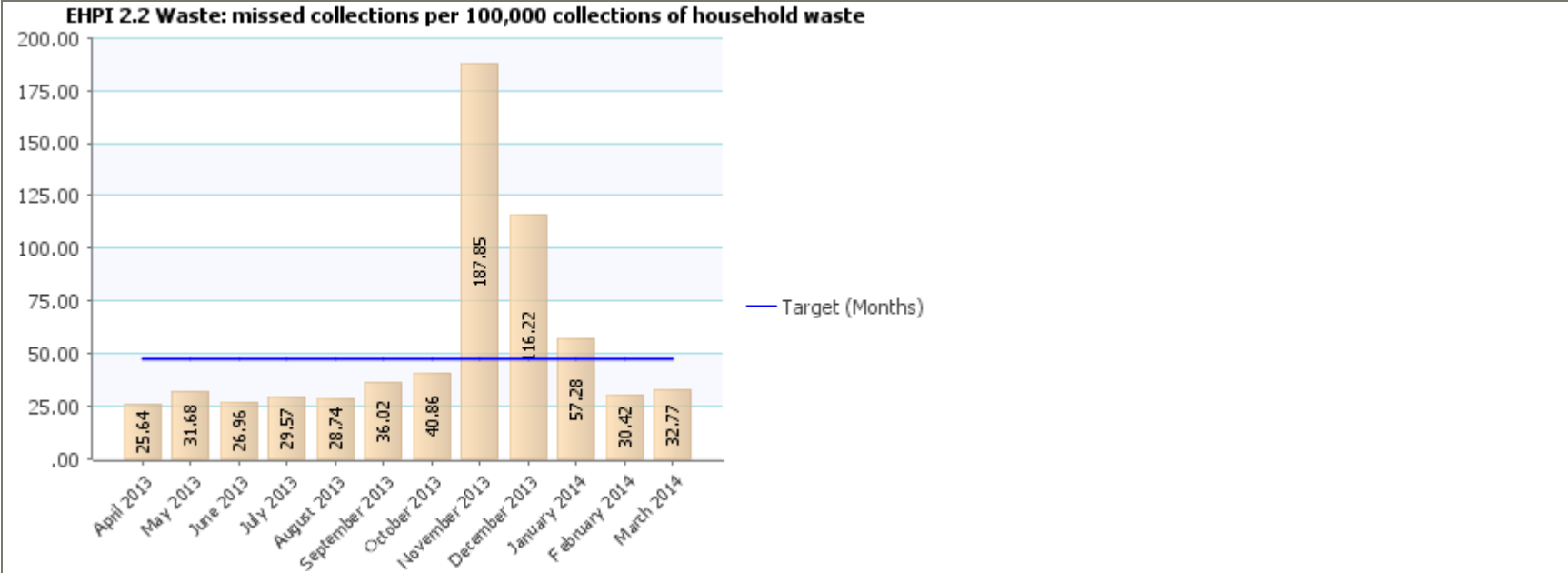
Performance Gauge



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 2.2	Waste: missed collections per 100,000 collections of household waste		32.77	47.00		Another good performance this month as crews settle down following the schedule changes for the comingled service.	None

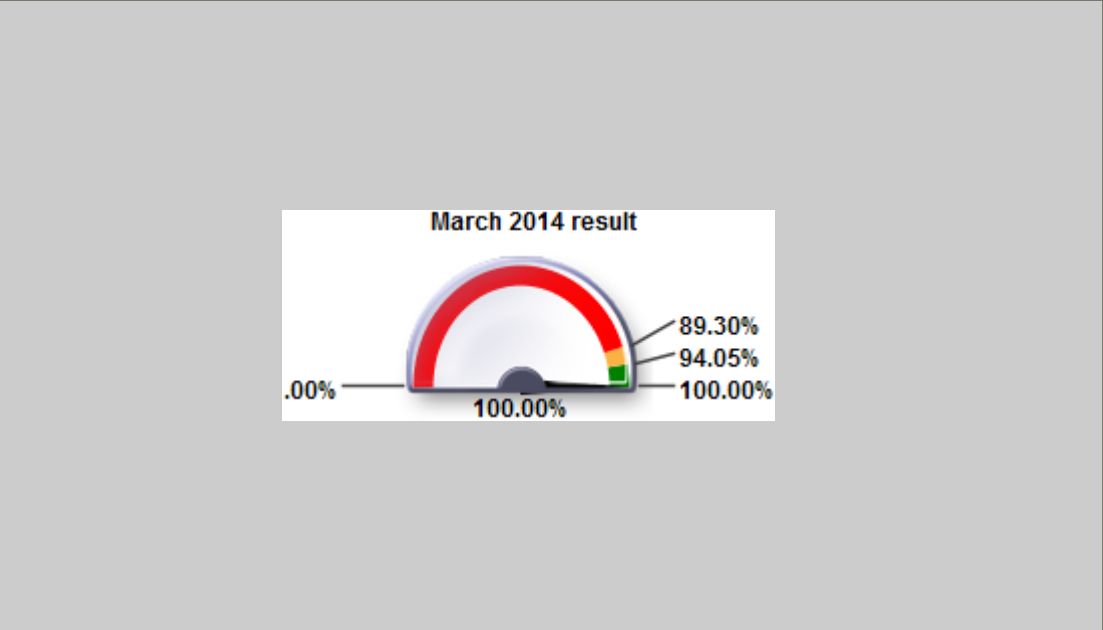
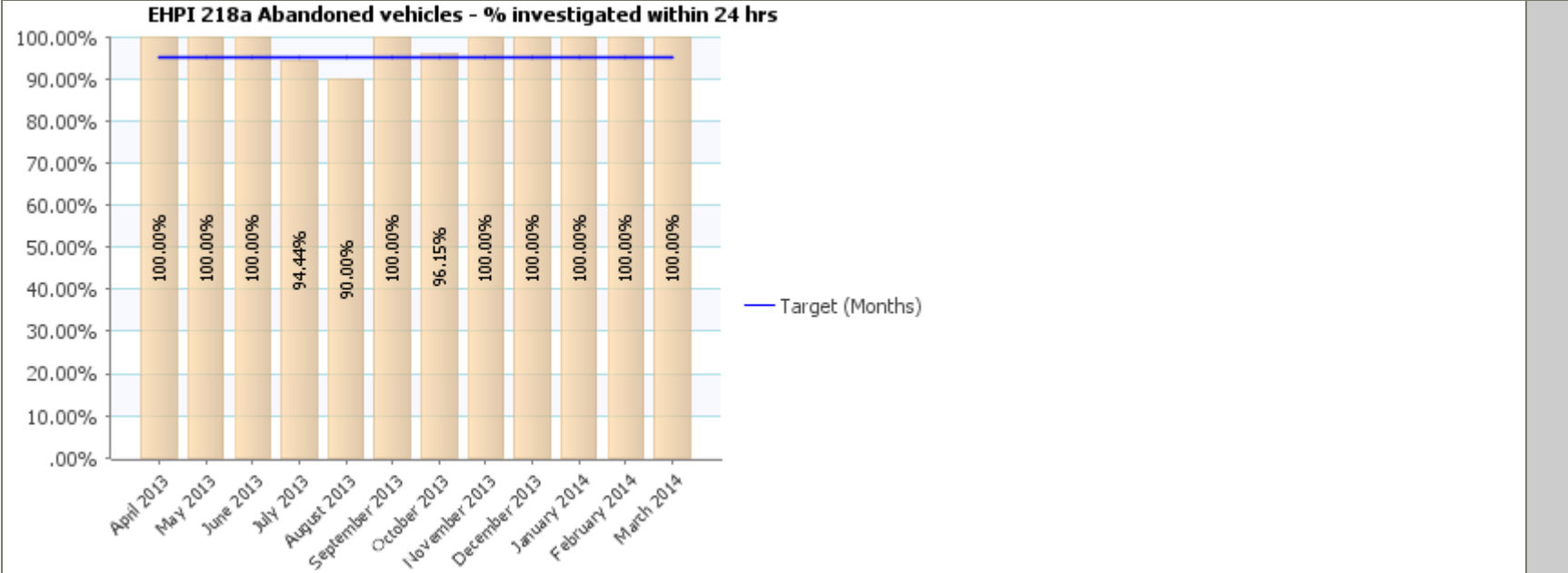
Trend Chart **Performance Gauge**



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	95.00%		3 vehicles were inspected in March, all within 24 hours.	None

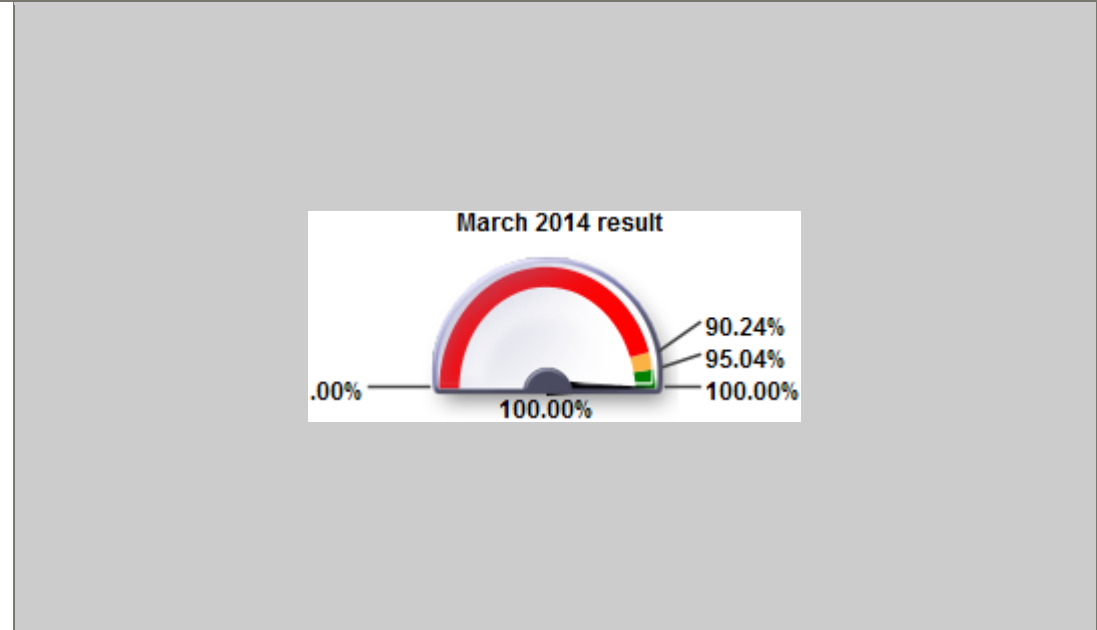
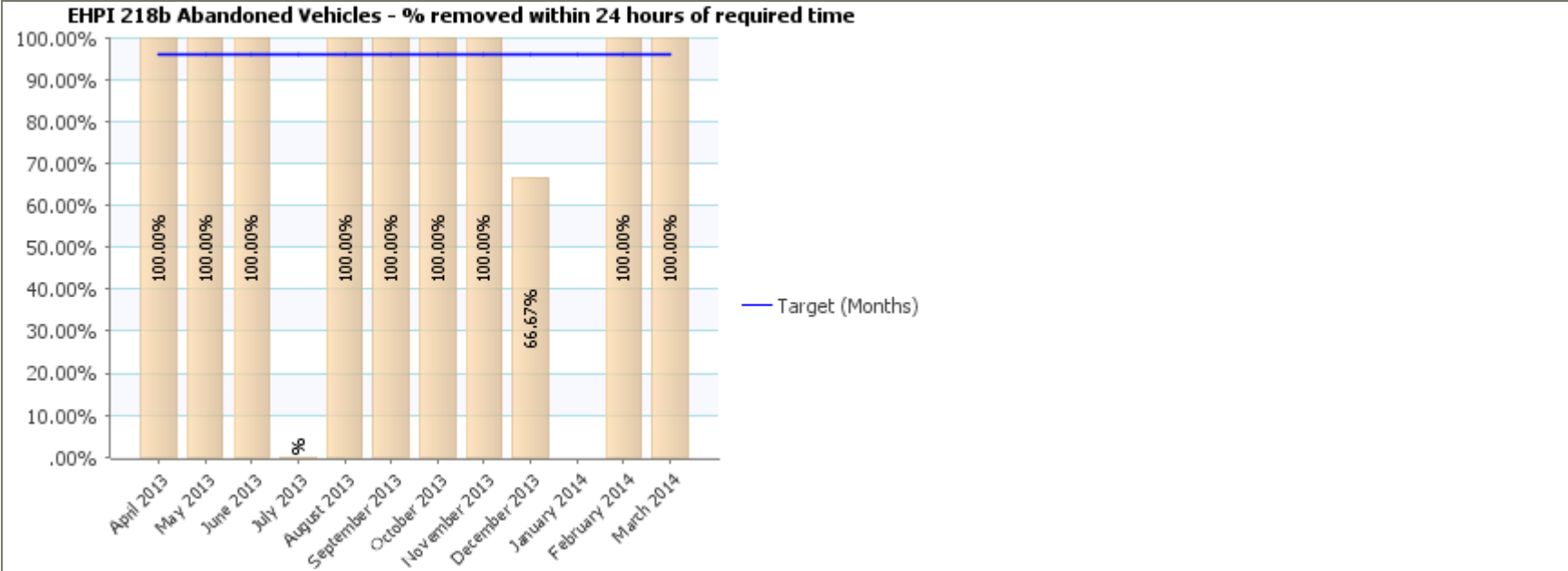
Trend Chart **Performance Gauge**



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 218b	Abandoned Vehicles - % removed within 24 hours of required time		100.00%	96.00%		One vehicle was removed within 2 hours of notice expiry.	None

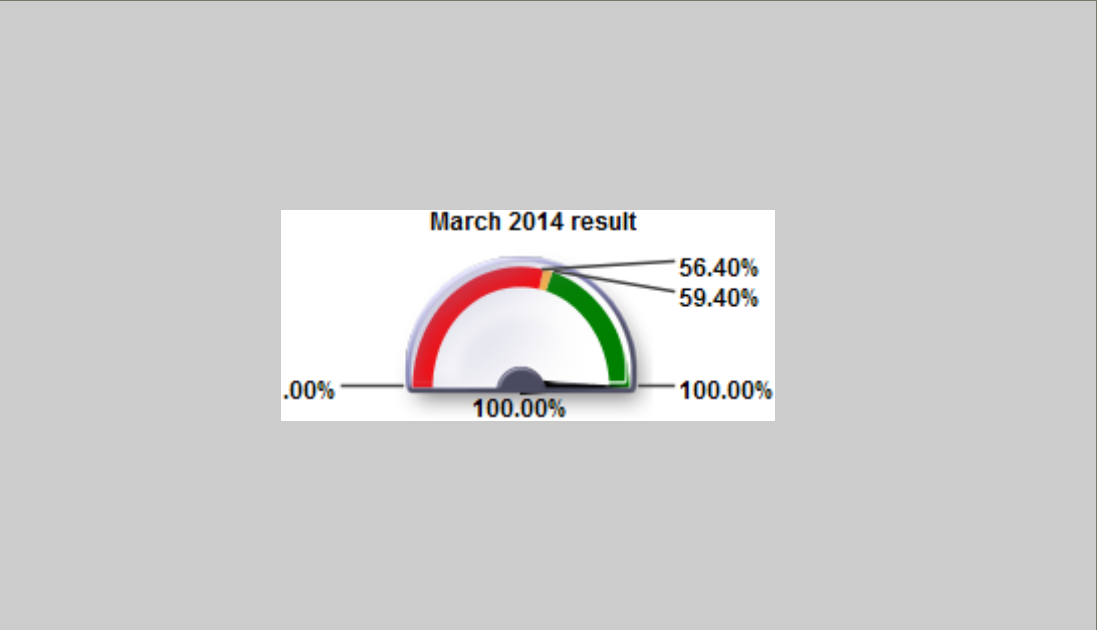
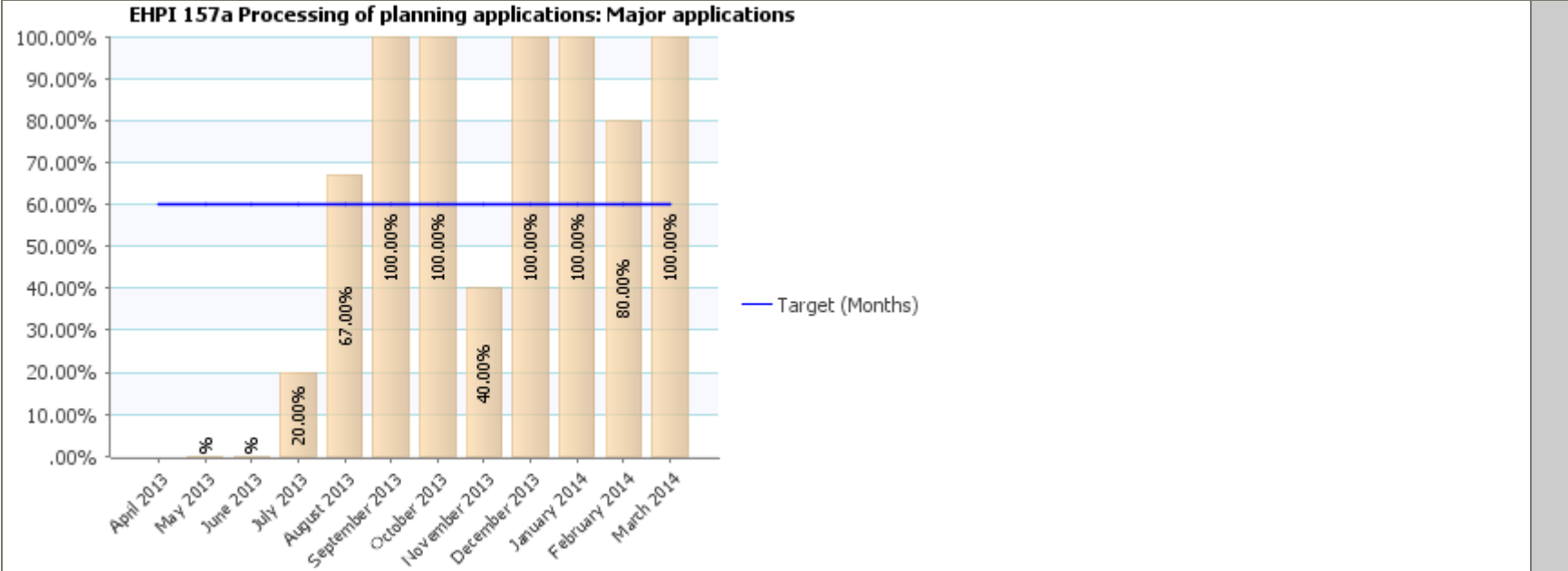
Trend Chart **Performance Gauge**

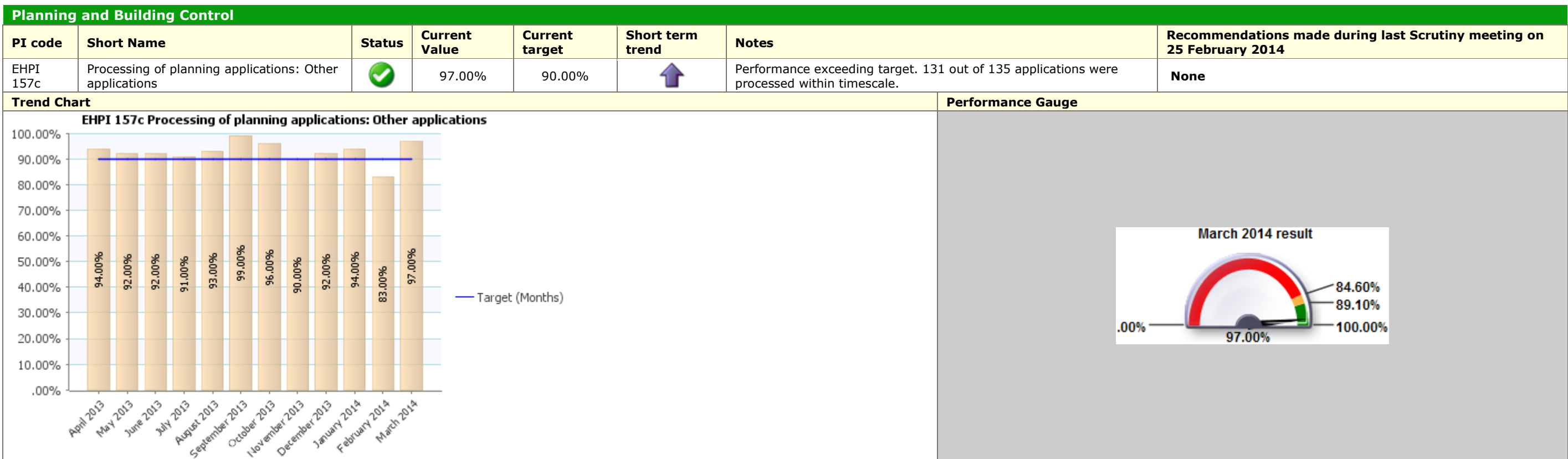
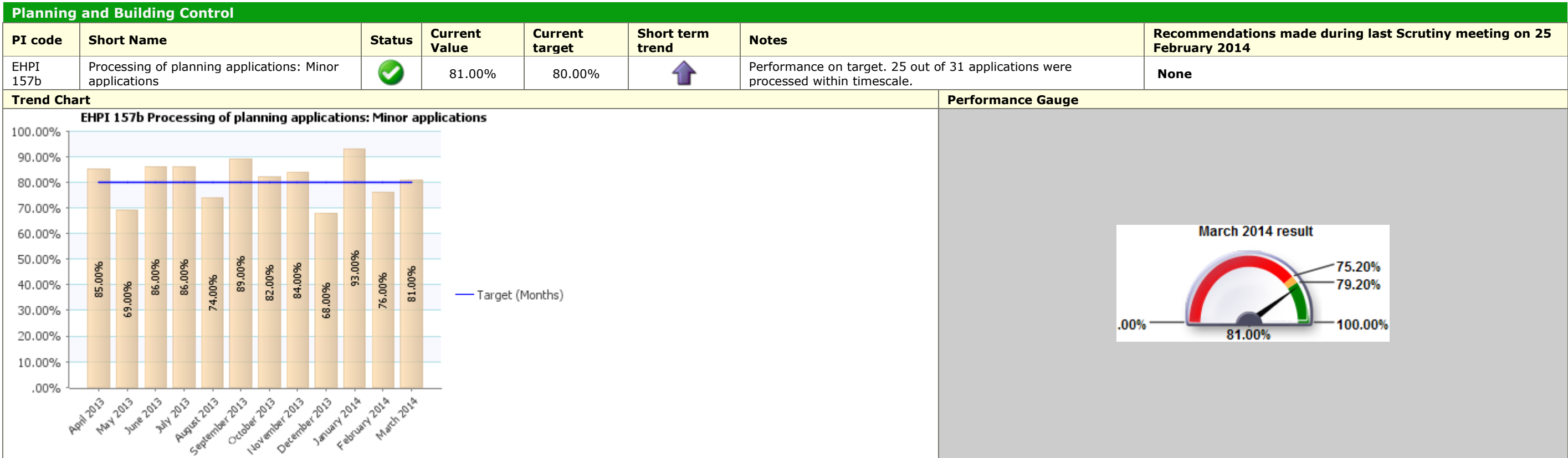


Planning and Building Control

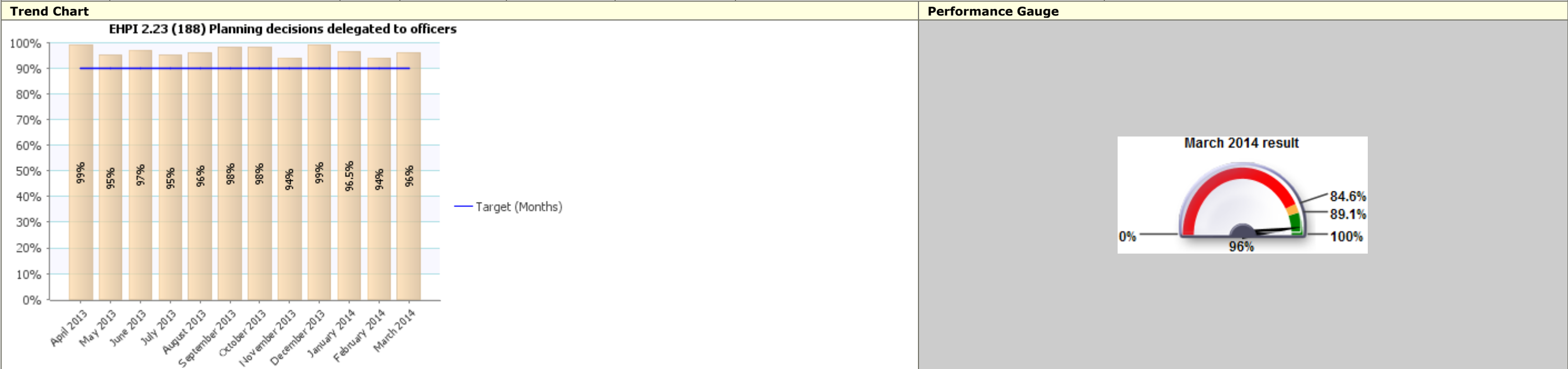
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 157a	Processing of planning applications: Major applications		100.00%	60.00%		Performance exceeding target. 2 out of 2 applications were processed within time scale.	None

Trend Chart **Performance Gauge**

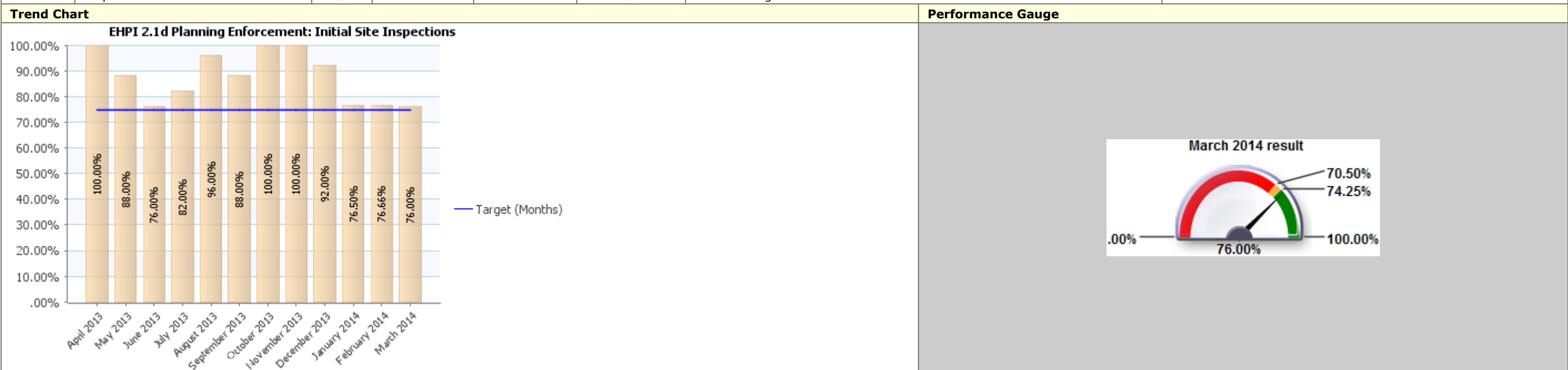


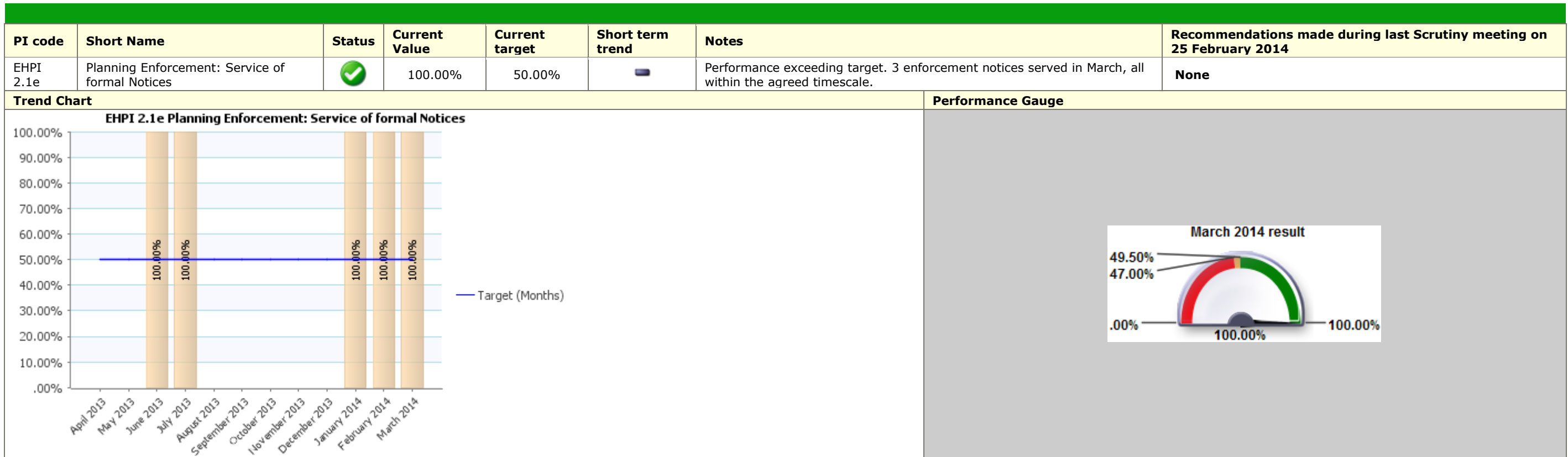


Planning and Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 2.23 (188)	Planning decisions delegated to officers		96%	90%		Performance exceeding target. 162 out of 168 decisions delegated	None

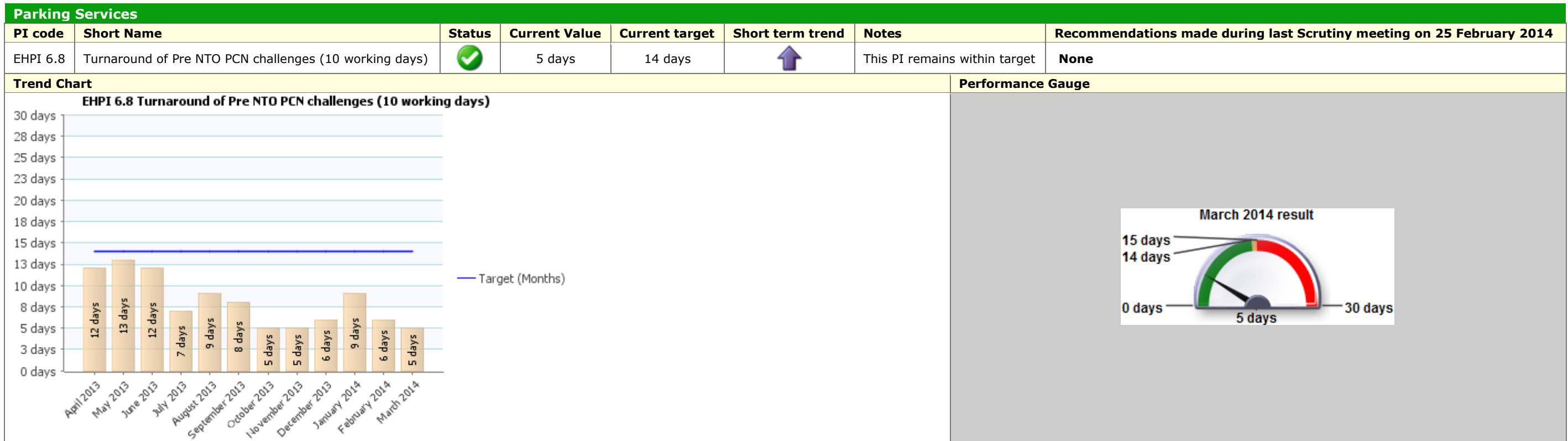


Planning and Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 2.1d	Planning Enforcement: Initial Site Inspections		76.00%	75.00%		Performance on target with 33 enforcement files undertaken, 25 visits were within the agreed timescale.	None





Traffic Light Green
Corporate Priority Prosperity



Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 6.9	Turnaround of NTO Representations		5 days	21 days		This PI remains within target	None

Trend Chart	Performance Gauge																										
<p>EHPI 6.9 Turnaround of NTO Representations</p> <table border="1"> <caption>Turnaround of NTO Representations (Days)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2013</td><td>12</td></tr> <tr><td>May 2013</td><td>13</td></tr> <tr><td>June 2013</td><td>12</td></tr> <tr><td>July 2013</td><td>7</td></tr> <tr><td>August 2013</td><td>9</td></tr> <tr><td>September 2013</td><td>8</td></tr> <tr><td>October 2013</td><td>5</td></tr> <tr><td>November 2013</td><td>5</td></tr> <tr><td>December 2013</td><td>6</td></tr> <tr><td>January 2014</td><td>9</td></tr> <tr><td>February 2014</td><td>6</td></tr> <tr><td>March 2014</td><td>5</td></tr> </tbody> </table>	Month	Value	April 2013	12	May 2013	13	June 2013	12	July 2013	7	August 2013	9	September 2013	8	October 2013	5	November 2013	5	December 2013	6	January 2014	9	February 2014	6	March 2014	5	<p>March 2014 result</p> <p>0 days — 5 days — 21 days — 22 days — 35 days</p>
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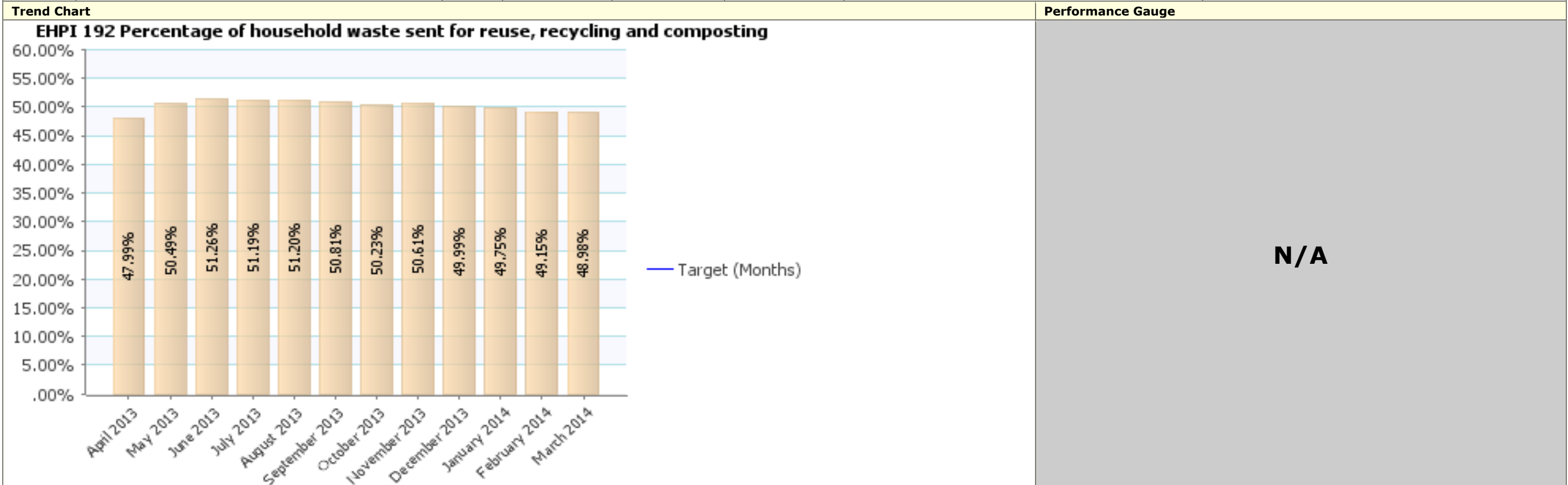
Traffic Light Unknown Corporate Priority Place












Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 191	Residual household waste per household	N/A	461 kg	N/A		Waste levels in March were slightly lower (1.7%) than March 2013.	None

Trend Chart	Performance Gauge																										
<p>EHPI 191 Residual household waste per household</p> <table border="1"> <caption>Residual household waste per household (kg)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2013</td><td>6</td></tr> <tr><td>May 2013</td><td>72</td></tr> <tr><td>June 2013</td><td>116</td></tr> <tr><td>July 2013</td><td>152</td></tr> <tr><td>August 2013</td><td>185</td></tr> <tr><td>September 2013</td><td>229</td></tr> <tr><td>October 2013</td><td>264</td></tr> <tr><td>November 2013</td><td>299</td></tr> <tr><td>December 2013</td><td>341</td></tr> <tr><td>January 2014</td><td>381</td></tr> <tr><td>February 2014</td><td>417</td></tr> <tr><td>March 2014</td><td>461</td></tr> </tbody> </table>	Month	Value	April 2013	6	May 2013	72	June 2013	116	July 2013	152	August 2013	185	September 2013	229	October 2013	264	November 2013	299	December 2013	341	January 2014	381	February 2014	417	March 2014	461	<p>N/A</p>
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Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 25 February 2014
EHPI 192	Percentage of household waste sent for reuse, recycling and composting	N/A	48.98%	N/A		Both composting and kerbside recycling collections were higher than March 2013.	None



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				